

Advertisements with Misleading Claims - 2022





CONSUMER EDUCATION AND RESEARCH CENTRE
AHMEDABAD

CERC Campaigns against Misleading Advertisements

Misleading, false and objectionable advertisements are a menace in India. They lure consumers into buying products or services which are not as good as they claim to be. Some of the products making false and misleading claims are heavily priced. These advertisements are seen and viewed in low literacy and low income populations in urban and rural areas. This makes it more likely that those consumers get duped and make improper choices of goods and services.

Over the years, CERC has made it a mission to curb the menace of misleading advertisements. We have reported them to Central Consumer Protection Authority (CCPA), Advertising Standards Council of India (ASCI), GAMA (Grievances Against Misleading Advertisements) and other Regulators, urging them to take strict action against the advertisers.



Celebrities endorsing products with questionable claims have also been called out. Some of the celebrities seen endorsing different brands with misleading claims repeatedly:

Tapsee Pannu

- Gynoveda
- Green Soul Chairs
- Noise Watch

Kareena Kapoor

- Tops
- St. Botanica



We found that the following brands were featured in our last year's compilation and continue to make misleading claims this year too.

- Gritzo Supermilk
- Amul paneer
- Amul buffalo milk
- Nat Habit Skin Malai
- Haier Water Heater
- Panasonic AC

This implies that there need to be stringent laws to ensure that repeat offenders are penalised. Although the Consumer Protection Act 2019 does have provisions for this but it needs stricter implementation.

What does it mean?

Misleading:

Any advertisement that could cause viewers to misunderstand or make incorrect decisions regardless of whether it is consistent with facts

False:

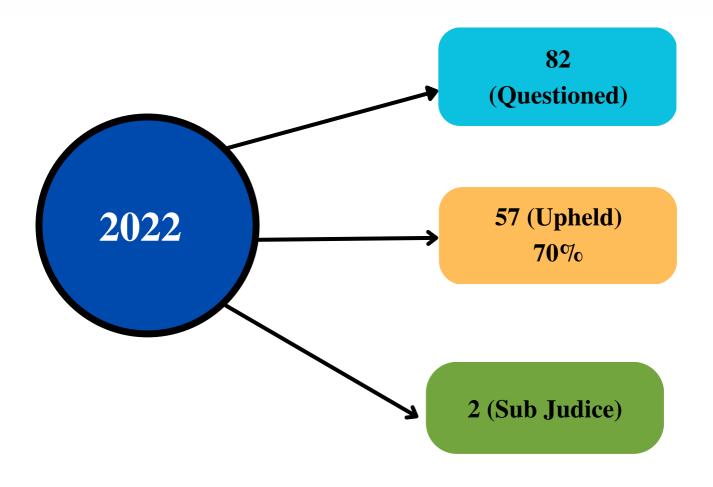
Any advertisement that is inconsistent with facts and where the deviation could lead the general public to make incorrect decisions.

Objectionable:

Any advertisement that may show unsafe acts which may influence viewers to replicate them; obscene visuals which may not be tasteful for a family audience; or advertisements of products like alcohol, cigarettes that are prohibited.



In the year 2022



These are the advertisements with the objectionable claims questioned in 2022. ASCI found 70% of the advertisement questioned by us to be misleading and advised these advertisers to either withdraw or modify the advertisements.



We have divided the advertisements sector-wise:

- 1. Advertisements with claims of healthcare and well-being (6)
- 2. Advertisements with claims of immunity boosting (4)
- 3. Advertisements of the food category (9)
- 4. Advertisements of the personal care category (16)
- 5. Advertisements of the education category (2)
- 6. Advertisements of Home Appliances (6)
- 7. Advertisements of other category (9)





Advertisements with claims of Healthcare and Wellbeing





Healthify Me



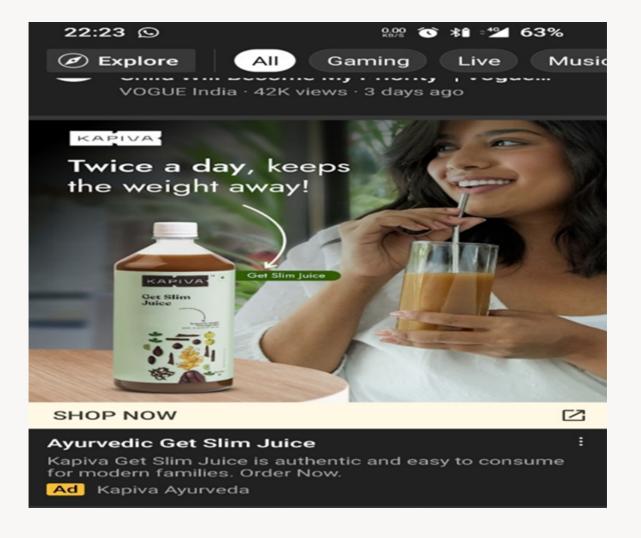
- Sara Ali Khan claiming "I healthified from 96 to 56 kg to fight PCOS".
- Sara Ali Khan & 30 Million users found their reasons to Healthify and lost 1 crore kg of weight.
- India's #1HealthApp.

Revital H



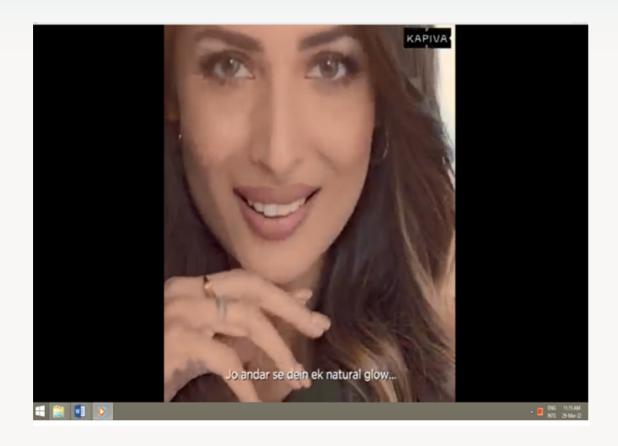
 India's No.1 health food supplement

Kapiva Get Slim



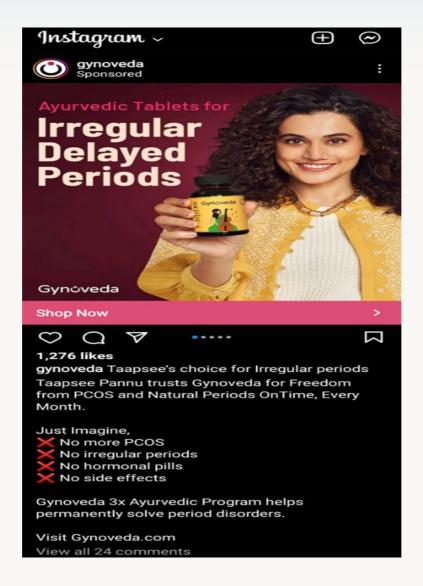
- Kapiva get slim Juice twice a day, keeps the weight away.
- Kapiva get slim juice is authentic and easy to consume for modern families.

Kapiva Skin Foods



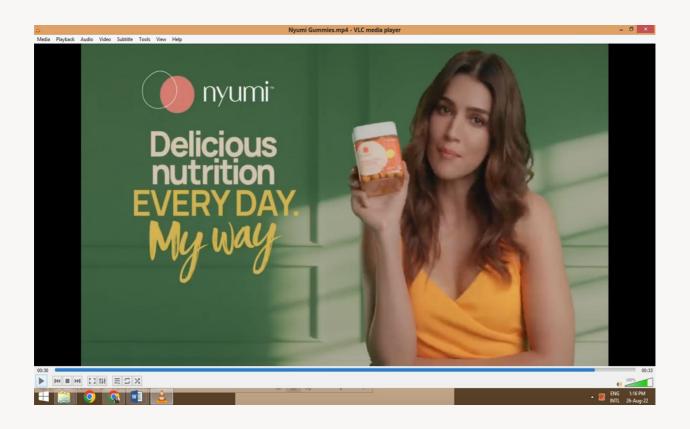
- 10 Ayurvedic herbs, jo andar se dein ek natural glow
- Our Glow Mix's 3-in-1 infusion of plant based synthesis of collagen, glutathione, hyaluronic acid, you can also achieve glowing, hydrated and youthful skin insideout!
- You need to make efforts to get the wedding like glow but if you need the same special glow daily then you need skin foods.

Gynoveda



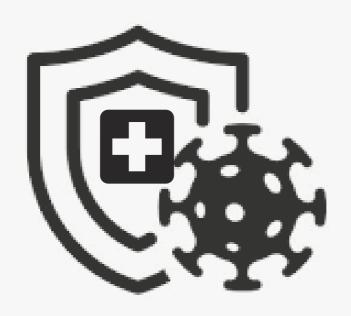
- Ayurvedic Tablets for Irregular Delayed Periods.
- Taapsee Pannu trusts Gynoveda for freedom from PCOS and Natural Periods on Time, Every Month.
- Gynoveda 3X Ayurvedic Program helps permanently solve period disorders.

Nyumi Gummies



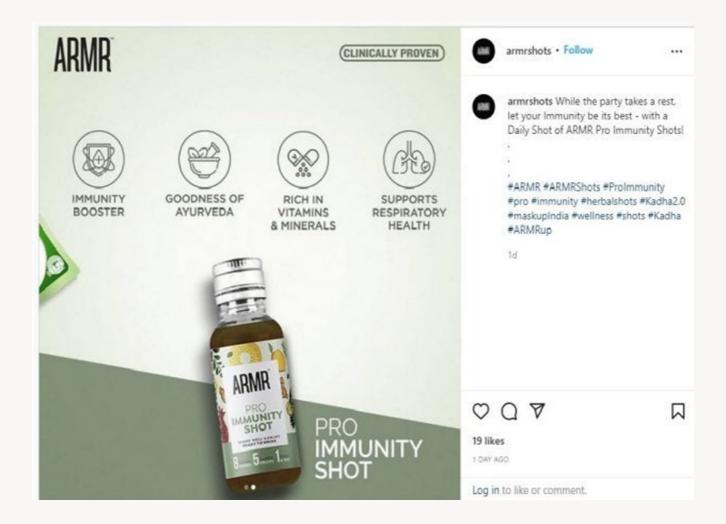
- Hair fall, UTI.
- Each product is scientifically validated to maximize efficacy and bioavailability.
- Celebrity endorsement by Kriti Sanon.

Advertisements with claims of Immunity Boosting

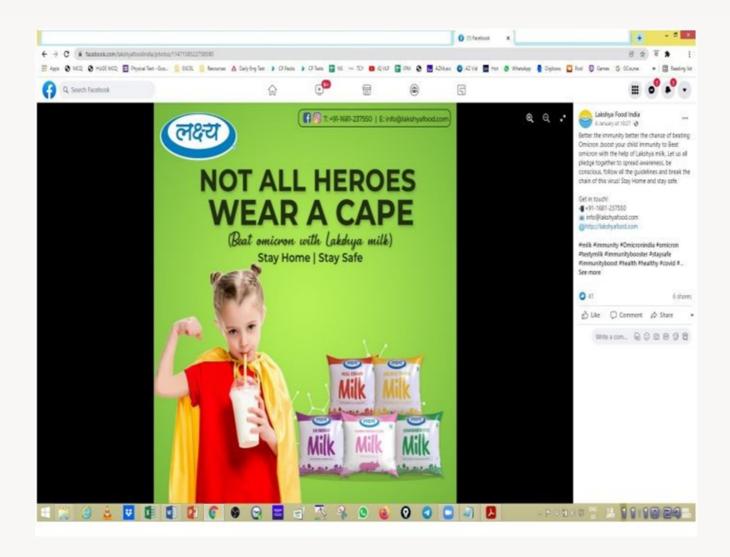




ARMR Shots

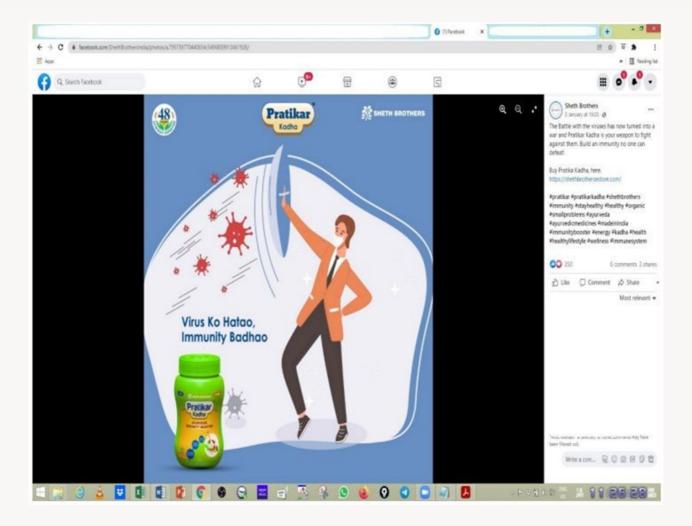


• Supports respiratory health



- Beat Omicron with Lakshya Milk
- Better the immunity better the chance of beating Omicron
- Boost our child Immunity to Beat omicron with the help of Lakshya milk

Pratikar Kadha



- Virus ko Hatao, Immunity Badhao
- The Battle with the viruses has now turned into a war and Pratikar Kadhas your we a ponto fight against them.
- Build an immunity no one can defeat!

Gritzo



- Protect your child from stress, low energy, weak immunity and lack of focus during this exams season with Gritzo Super Milk Genius
- Keep your child's mind sharp with personalized nutrition

Advertisements of Food Category

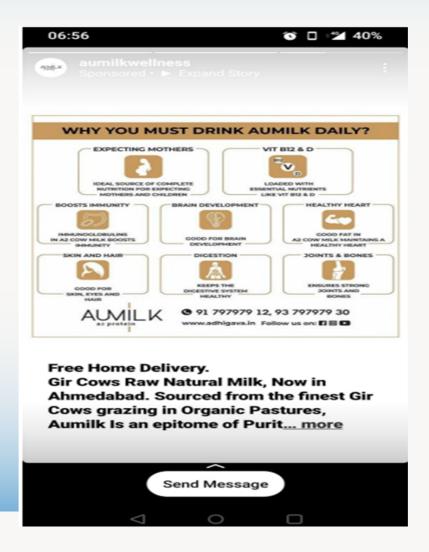


Amul Paneer



India's Most Protein-Packed Paneer

AU Milk



- Ideal source of complete Nutrition for Expecting Mothers and children.
- Vit B12 & D Loaded with Essential Nutrients like Vit B12 & D.
- Boosts Immunity; Immunoglobulins in A2 Cow Milk Boosts Immunity.

Gulab Oil



- 100% Pure Gulab oils.
- Fried Food is (un)Healthy.
- When fried in zero
 cholesterol Gulab double
 filtered Groundnut oil, your
 food will be definitely
 healthy.
- Winters boley toh chai aur healthy pakode.
- Ab pakode bhi healthy hain!
- Enjoy every meal in a healthy way with Gulab double-filtered groundnutoil.





- Love mozzarella sticks but also want to stick to a healthy diet? Gulab Double Filtered.
- 100% Natural Groundnut Oil will give you the balanceof taste and health that you have been craving for.

Tops Schezwan Sauce



- India ka top taste.
- India's widest range of Sauces.
- Kareena Kapoor Khan claiming
 "Meri Favourite hai TOPS
 Schezwan Sauce"

Amul Buffalo Milk



- Sabse Malaidaar
- Sabse Damdaar

Wagh Bakri



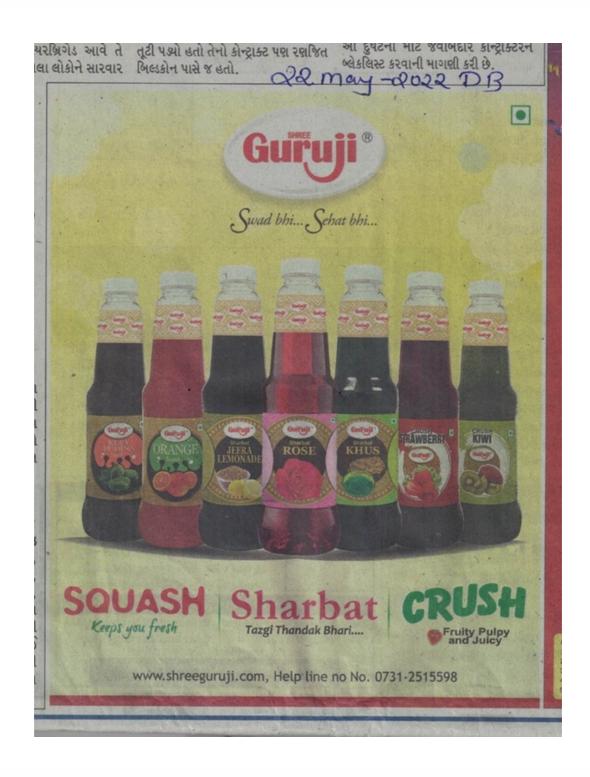
• Its Healthy

Fortune sunflower oil



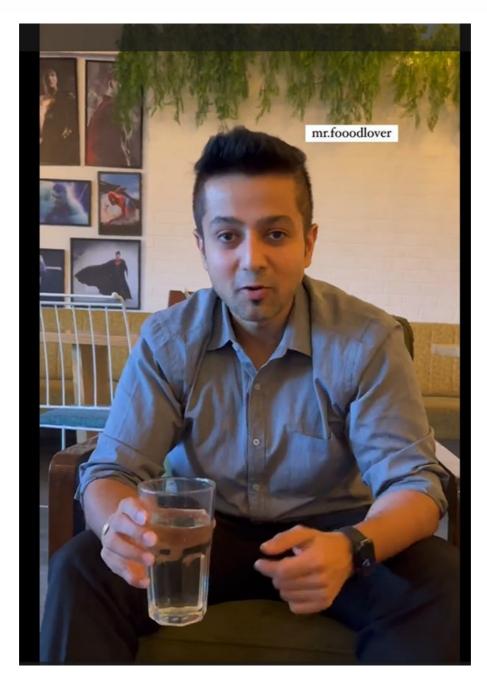
- Immunity Boosting Vitamins A, D & E
- Food Cooked with Fortune Sunflower Oil, keeps you light. Very Very Light

Shree Guruji



• Swad bhi...Sehat bhi...

Nutri Watta



- First time in Asia Healthy Energy Drink
- A Healthy Multi vitamin Energy Drink
- Prevents Hair Fall, Grey Hair, Joints Problem,
 Builds Strong Immune System

Advertisements of Personal Care Category



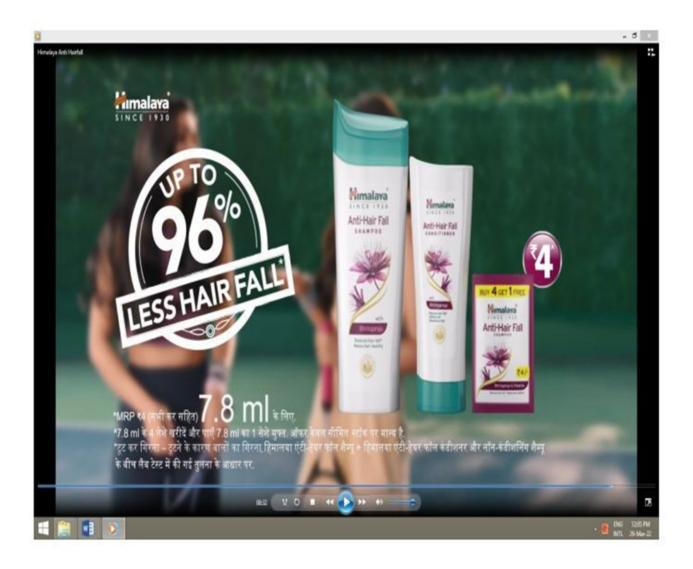


Ponds bright beauty



 Reduces dark spots in 7 days and gives a spotless glow

Himalaya Anti Hair Fall Solution



- Upto 96% less hairfall
- Correct solution for hairfall

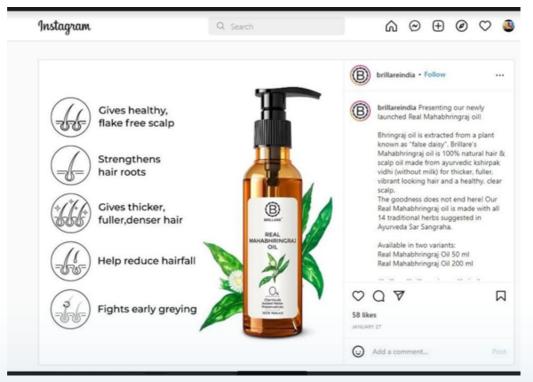
Brillare hair fall control oil shots



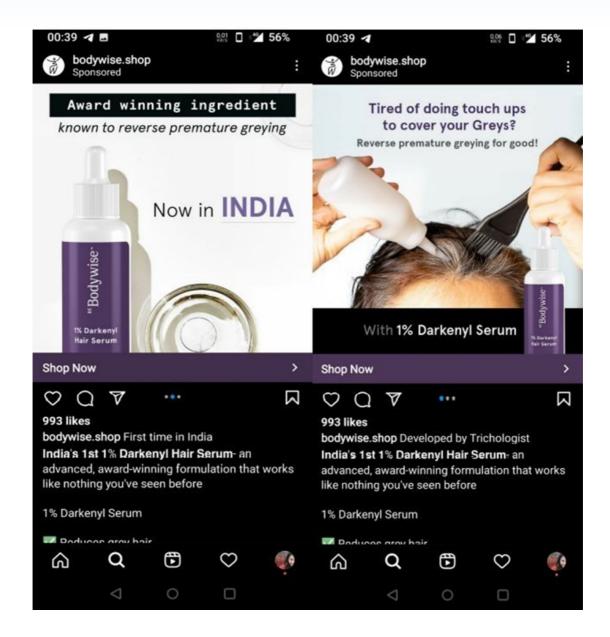
- Reduces hair fallin just 15 days!
- Vaani Kapoor says my hair is on high with the super nutritious oil shot

Brillare Hair Fall

- Gives healthy, flake free scalp.
- Strengthens hair roots.
- Fights early greying.

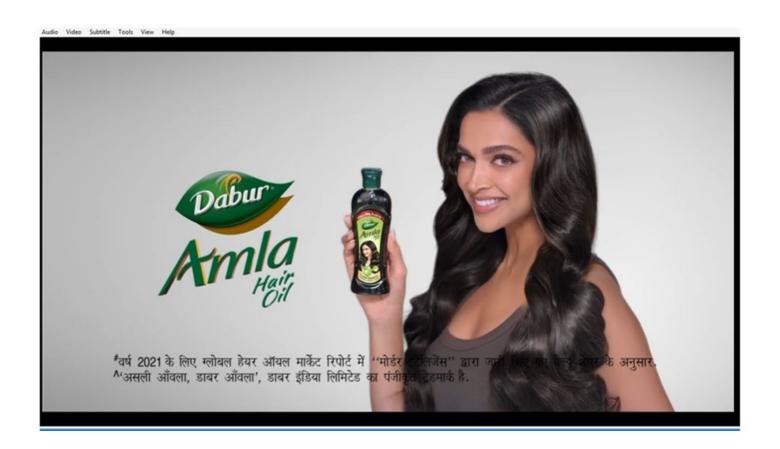


Body Wise



- Reverse premature greying for good!
- Award winning ingredient known to reverse premature greying.
- Developed by Trichologist India's 1st
 1% Darkenyl Hair Serum, an advanced,
 award-winning formulation that works
 like nothing you've seen before.

Dabur Amla Hair Oil



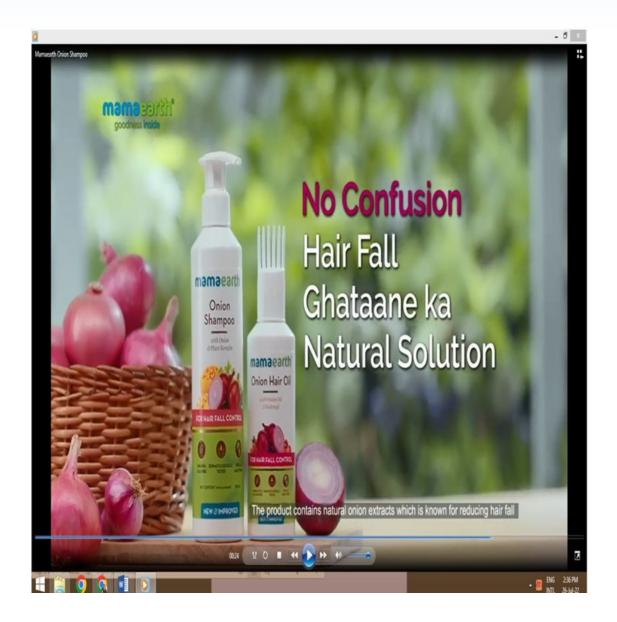
• Baalo ko banaye 2 guna tak stronger, lambe, ghane aur khoobsurat

St. Botanica



- Deeply nourishes hair naturally and makes them glamorous every day
- Rich in Omega 3 & 6
- Download the St Botanica app and get your free shampoo now
- No evidence to show that the celebrity Kareena Kapoor Khan had done due diligence

Mama Earth Onion Shampoo



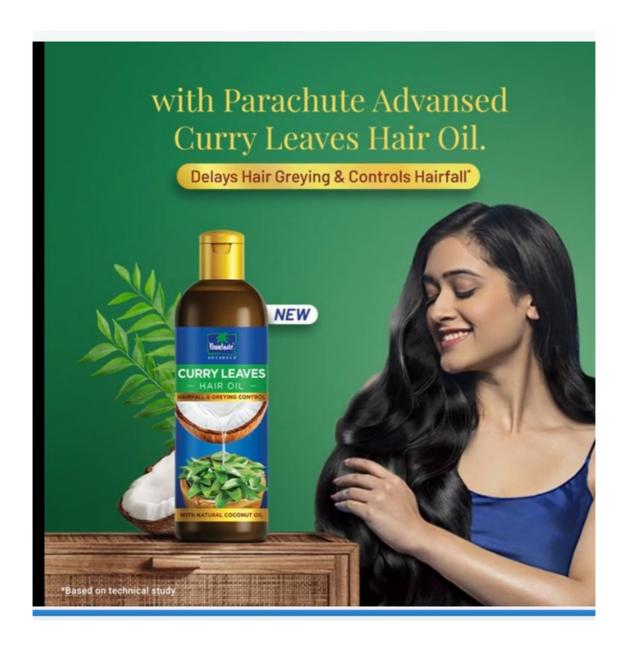
- Reduces Hair fall up to 60% in 4 weeks
- Sirf ismein hai onion aur plant keratin ki natural goodness
- No Confusion Hair Fall Ghataane ka Natural solution
- Celebrity endorsement by Sara Ali Khan

Vicco turmeric facewash



- Fed up with skin problems like pimples, oily skin or blackheads? Get clear, healthy and naturally glowing skin with the Vicco Turmeric Face Wash.
- Whether it is stress, pollution or harsh sun, you can be befikar with Vicco turmeric face wash.

Parachute Curry Leave Hair Oil



- Hair always acting older? Let your hair bring back your youth with Parachute Advanced Curry Leaves Hair Oil.
- Delays Hair Greying & Controls Hairfall

Garnier Black Naturals



• With natural almond oil that gives natural looking hair with 5x shine

Nat Habit



- 100% Chemicals Free others contain chemicals
- 4X deeper and longer moisturization others Dry out Quickly
- Rich with oils and butter Others contain 70% -90% water
- Nat Habit Fresh whipped skin malai; Heal body acne, keratosis pilaris & clear tan, spots & Blemishes naturally with our fresh whipped skin malai.
- 48 hour Moisturisation

Tjori Underarms Cream

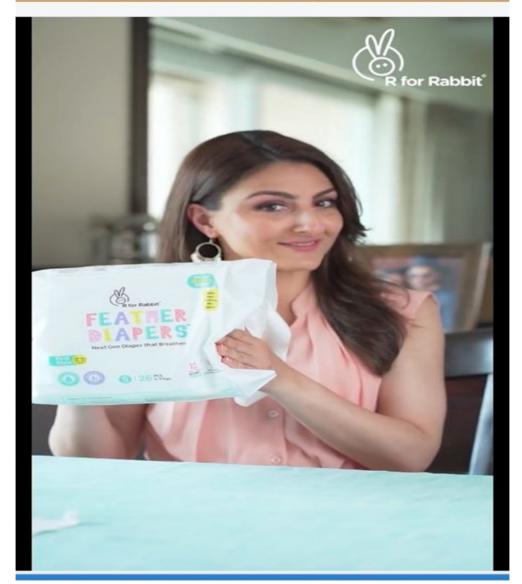




- Get Rid of Dark, Smelly & Sweaty Underarms!
- 100% Effective Certified Ingredients

R for Rabbit

R for Rabbit Diaper.mp4 - VLC media player



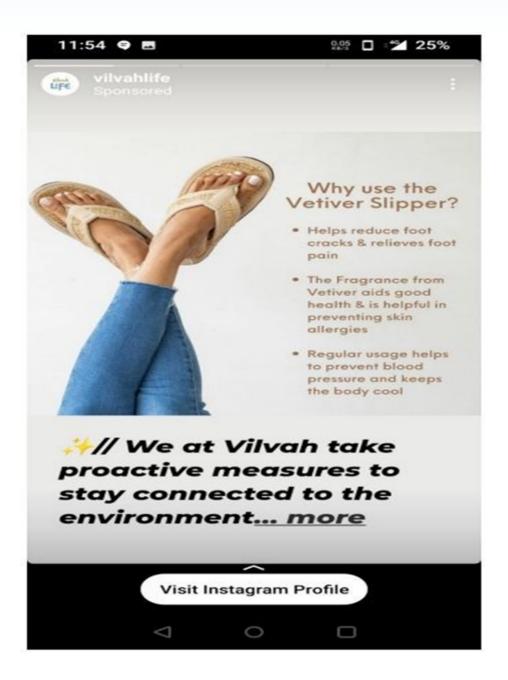
- International quality premium diaper
- India's most breathable diapers with 12 hours of absorption
- Celebrity endorsement by Soha Ali Khan

TAC Dashpushpadi



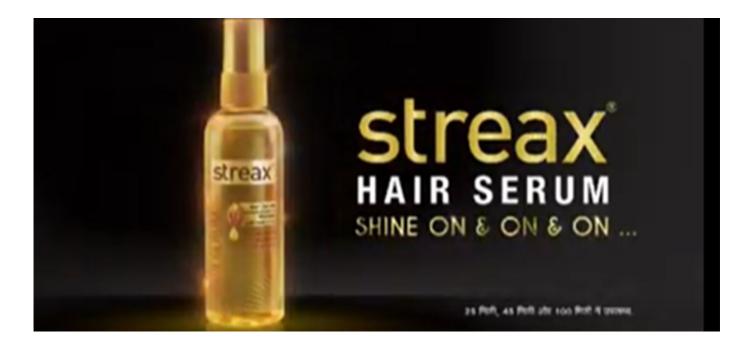
- Made with power of ayurveda which goes inside and gently nourishes the baby to ensure right growth of tissues, bones and muscles
- Toxin Free and Made safe certified
- I choose ayurveda I choose T.A.C
- Celebrity endorsement by Kajal Agarwal

Vilvah Life



- Helps Reduce foot cracks & relieves foot pain.
- The Fragrance from vetiver aids good health & is helpful in preventing skin allergies.
- Regular usage helps to prevent blood pressure and keeps the body cool.

Streax Hair Serum



- Bas 3 drops, apply and shine
- Mera din jitana bhi lamba ho mere baalon ki shine hai din se lambi
- Celebrity endorsement by Isabelle Kaif

Advertisements of Education Category





Eduauraa



- Ab ghar baithey Eduauraa pe India ke top teachers se saare subject padho
- Celebrity endorsement by Ranveer Singh

Panache Academy



• 100% Placement

Advertisements of Home Appliances Claims





Haier Water Heater



• Shock Proof; as Safe as Unplugged

Microfine Gharghanti



• Ab Banegi Healthywali Roti

Haier AC



• Healthy air with Inverter Expert

Kelvinator AC



Kelvinator ACs tested for 960
 Hrs of Non-Stop Cooling

Panasonic AC



- Nanoe Technology inhibits bacteria & viruses
- Removes 99% PM 2.5

Symphony Air Cooler

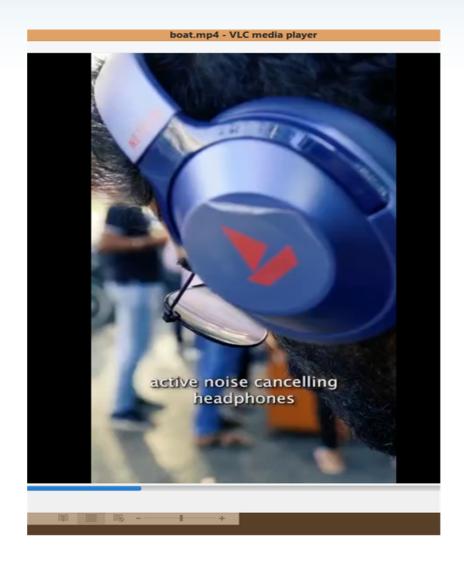


- All day cooling at the cost of one plate of khaman
- Cooling at Rs.10/day

Advertisements with claims of Other Category

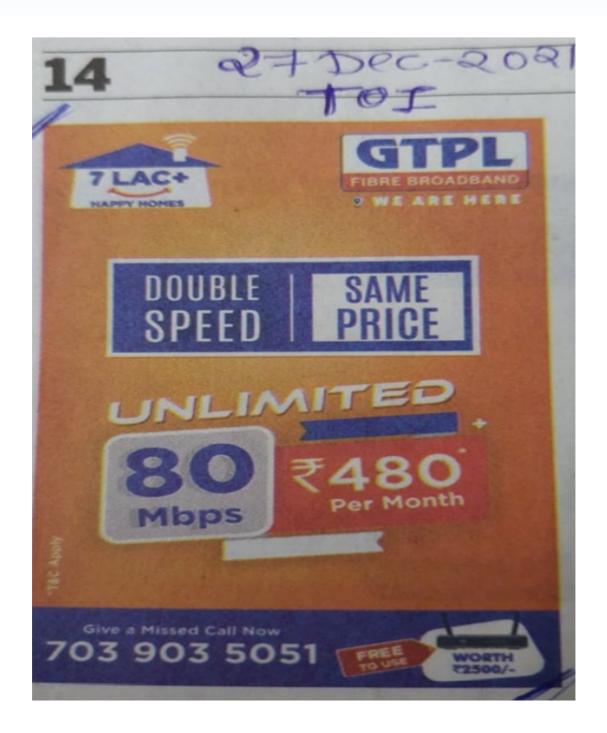


Boat Nirvana



This promotional post by Digital Media
 Influencer Mr. Abishek Kumar violates the ASCI guidelines for influencer advertising in digital media.

GTPL



- 7 lac+ Happy Homes
- Double Speed Same Price

German TMX



- Iron Ore Based TMT bars
- Gujarat's Largest Iron Ore Based TMT Manufacturer

Paras CPVC Pipe



- Bharat ni Sarvottam pipes ane water tank
 (India's best pipes and water tank)
- 10 years Guarantee

Ariel - Matic



• Tough stain removal in 1 wash inside your machine

IDFC Bank



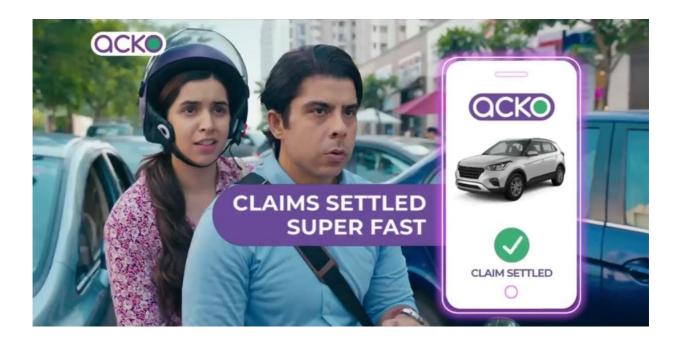
- Monthly Interest Credits on your IDFC
 First Bank savings account Interest rate
 up to 6% p.a
- Celebrity endorsement by Amitabh Bachchan.

Green Soul Chair



- Green soul chairs are so comfortable they are like yoga for your back, so you can work for very long and stay super strong
- Back ka khayal rakhna hai to ye karo (yoga) ya ye karo (sit in green soul chair)
- Stay fit when you sit
- Celebrity endorsement by Taapsee Pannu

ACKO Insurance



- Claims Settled Super Fast
- Celebrity endorsement by Vijay Verma

Noise Watch



 This is a promotional post without the necessary disclosures by Taapsee Pannu which violates the ASCI Guidelines for influencer advertising in digital media

About CERC

- Consumer Rights protection and justice for consumers have been the focus of Consumer Education and Research Centre (CERC) right from its inception in 1978. CERC is India's only Consumer Rights Organisation that provides 360 degree service to the consumer in terms of Education, Empowerment and Protection.
- A broad range of activities are undertaken in the organization grievance redressal through mediation and litigation, consumer education and awareness building through various publications and outreach activities, testing and analysis of consumer products in our in-house product testing laboratories, advocacy for laws and regulations that better protect consumers, as well as a number of projects executed in various areas pertinent to consumer protection and empowerment.

 Promoting sustainable consumption too is a major are of activity in CERC Editorial Team
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and TORCH
Praful Amin

Chairman- CERS
Walter Vieira

CEO and
Executive Editor
Uday Mawani

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